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**Professional Summary:**

* Over 9+ years of extensive experience working in software product companies from E-Commerce , Fin-Tech, Mobile and Desktop application Domain with complete understanding of Software Development Life Cycle, involved in various phases such as Managing Product Conceptualization, User research, Requirement gathering and communication, Design and Development, Risk Management, **Manual and Automation Testing.**
* 7 + years of **QA Lead experience** including managing test teams, test strategies, release management, automation and test suite management.
* 2+ years of experience in working in faced paced **tech startups.**
* Strong knowledge in Software Development Life Cycle (SDLC) and **AGILE**.
* Knowledge across multiple functional areas such as Product management, Engineering, UX, Customer Support, Marketing working in tandem with them in various projects.
* Working experience in **project management** and team management

**Education Background:**

**M.B.A**, Post-Graduate Program in Management for Working Executives (PGP-WE) **IIM Lucknow, 2015- 2017.**

**B.Tech**., Electronics & Communication Engineering from **M.B.M Engineering College, 2006-10**

**Skills:**

**Management tools:** Jira, Confluence, Slack , Microsoft Teams, Tableau, Google Analytics

**Methodologies:** AGILE, WATERFALL

**Software skills: C++, Java , HTMl, SQL**

**Others:** Github, Selenium, Jenkins, Kafka, Mongo DB , Linux , Jmeter, Postman,eclipse,Maven

**Work Experience:**

**VAJOR Enterprises** Dec 2018 – June 2019

**Technical Project Manager**

*Vajor is a sustainable lifestyle e-commerce company , majorly driven by women, with 11+ million in revenue after 4 years of establishment. Ownership of complete technical products like e-comm , travel and affiliate marketing websites.*

* + Responsible for all all the technical aspects of the product right from selection to implementation.
  + Launched a new web product for affiliate marketing business for initial 6000 customers
  + Led the project to optimize existing e-commerce website and migration to Magento 2.0
  + Build the tech roadmap by brainstorming with the Founder, sales, marketing, digital content team.
  + Led the design team for coming up with design solutions catering to all business requirements and creating a pipeline for future UX development.
  + **Lead a Development team of 5 engineers and 2 testers and BA**
  + Developed backend software for integration of customer onboarding, sales and finance management.
  + Trained sales and customer support team with Technical & Functional trainings towards the launch of the product
  + Groomed Marketing and Sales team for testing their owned functions to eliminate dependency on tech team , introduced project management practices and managed to increase interaction between tech and business functions.

**Adobe Systems, Noida** Sept 2017 – Nov 2018

**Lead Quality Engineer**

*Part of Adobe’s Licensing team, worked on crucial project to migrate licensing on cloud for all adobe products*

* Led QA Team in UAT and multi-platform Testing for Desktop Applications and SAAS licensing.
* Complete ownership in migrating Backend License Client of Adobe to SAAS model .
* Managed New releases and test sprints throughout the project
* Ensuring collaboration with Adobe wide product teams through collaborative testing and knowledge sharing and managing project documentation in confluence.
* Collaborated with Customer experience team to work on high ticket customer issues
* Performed troubleshooting of production issues and identified root cause analysis.
* Unit testing in C++, web automation in Selenium Java,
* Worked on Tools like JIRA , Confluence , Tableau, Visual Studio, Microsoft Teams.
* Knowledge of C++, Selenium,Unit ,White box,Automation Testing, Integration and build releaseTesting

**Pay U India, Gurgaon** Sept 2015 - Jan 2017

**Lead QA**

*Pay U, Naspers group funded Startup is a $25 Billion strong Fintech enabler for 4,50,000+ merchants in India. Part of Risk Management team, Ownership of complete testing activities across web and mobile platforms*

* + Promoted to Lead Engineer within 3 months of joining.
  + Reduced Fraudulent **transactions by 60 %** by implementing the Risk engine and reduced cost per international transaction by 80%.
  + Lead QA team to manage & deliver weekly Sprint and **acted scrum master** in many team meetings
  + Created strategies for **integration, load, scalability, performance testing tasks** for Risk engine
  + Created plans to manage Post live monitoring and impact analyses of new features
  + Managed sprints in collaboration with product owners and Participated in feature discussions
  + Explored new test automation frameworks for different projects for mobile and web
  + Working knowledge of php , python, mongoDb, kafka, Selenium, Jenkins, Apache,Git, JIRA, Postman-REST Api, J meter, Linux server basics .

**MediaTek India Pvt. LTD., Noida** Sept 2010- Aug 2015

**Project Coordinator | Senior Quality Engineer | Associate Quality Engineer**

*MediaTek Inc. is a Taiwanese fabless semiconductor company that provides chips for wireless communications.*

* + **Project Coordinator of two major** chipset releases.
  + Optimized the performance & stability in Smart Phone chipsets.
  + Analyzed project quality & produced status reports for global stakeholders.
  + Lead Test teams across the sites (India, Taiwan & China) to meet the project deliverables & milestones.
  + Created **Test Plans for every monthly release**, identified, analyzed and reported bugs
  + Complete delivery ownership of MediaTek’s Social App platform MRE
  + Represented MediaTek in **Convergence India 2012**
  + **Top ranker** for several quarters for bug submissions across all sites
  + Received Multiple Excellence Award for showing innovation and customer focus in several projects
  + **Several internal Awards a**nd appreciations from leadership for complying to company's core values of innovation and customer focus